

## **Project, Contract Management and Effective Negotiation**

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# **Program Objectives**

- 1. To set up and manage a procurement activity
- 2. To select suppliers using appropriate evaluation methods and criteria
- 3. To measure supplier performance
- 4. To identify ways to increase procurement effectiveness and efficiency
- 5. To work with user departments to improve procurement within the organisation
- 6. To negotiate effectively with suppliers
- 7. To manage supply-side risk using contractual methods
- 8. To manage contractual changes
- 9. To understand how contracts end
- 10. To identify and determine how to resolve supplier disputes

#### WHO SHOULD ATTEND?

- Purchasing executives, senior managers, and professional staff from supply chain management, logistics and inventory planning and control
- General managers wanting to understand the procurement function
- Project managers involved in plant and equipment development projects
- Technical personnel involved in performance specification of plant and equipment
- Engineering planners working with complex maintenance material requirements
- Quality managers seeking to understand how suppliers are selected.

#### Course Outline

Role of the Procurement Function:

- · Key responsibilities
- Supporting operational requirements
- Managing supplier relationships
- · Supporting strategic goals
- · Detecting and preventing fraud

### Managing the Purchasing Process:

- · Making the case to purchase
- Deciding the procurement strategy
- Advertising the contract

- · Generating interest
- · Running the competitive cycle
- · From ITT to contract award and beyond

## Managing Tender Requests and responses:

- · Capturing user requirements
- · Documenting the scope of work
- Output based specifications
- Evaluating tender responses
- Further competitive activity

#### The Supplier Perspective on Bidding:

- · Researching the client
- Understanding client requirements
- Identifying competitive advantage
- Qualification of opportunities
- Ethical supplier behaviour

#### Creating Appropriate Contract Documentation:

- Principles of contract law
- · Drafting your terms and conditions
- Using contract templates
- · Managing risk through the contract
- · Contract case studies

#### Managing Supplier Performance:

- · Creating the contract management plan
- · Setting the basis for measurement
- · Contract administration organisation structures
- Automated contract administration tools
- Reviewing performance

#### Negotiating in a Purchaser Supplier Relationship:

- When to negotiate
- · Objectives of negotiation
- Negotiation preparation
- What are our negotiables?
- BATNA what to do when the negotiation fails
- Reaching a win-win agreement

#### Making changes to Supplier contracts:

- · Why contracts have to change
- The contract variation process
- Managing price variations
- How contracts change

#### Managing Contract Disputes:

- What is a contract dispute?
- "I'll see you in court"
- Arbitration
- · Alternative dispute resolution methods
- · Negotiating a settlement

## WORKSHOP STYLE

A mixture of short presentations, interactive discussion, individual exercises and group work. The emphasis throughout is on a practical approach using case material and examples.



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